



thyssenkrupp Materials NA
22355 W 11 Mile Rd, Southfield, MI 48033

Materials Services NA
thyssenkrupp Materials NA

03.24.2020

Continuing Business Operations in Support of Essential Business

Dear Valued Customer,

In the face of an increasing number of Stay at Home orders from Local, State and Province governments, we want to assure you that the business units of thyssenkrupp Materials NA continue to operate under the designation of essential business in most every area. During this time, we remain focused on making our employees' and customers' safety our number one priority.

We are complying with all aspects of local orders on how each of our companies should be operating as an essential business. For our customers that are deemed essential businesses or operate in locations that are still open for normal business, we have the ability to support your needs. We continue to closely monitor our material supply channels in order to best support you.

If you have specific concerns on the items that you purchase from a thyssenkrupp Materials NA company, please identify those items to your sales contact, and we will conduct a detailed review of your items.

Regards,

Regards,

Norbert Goertz, CFO
tk Materials NA

Tim Yost, President
Coil Processing Group

Brian Diephuis, President
Supply Chain Services

Ed Kurasz, President
One Source Group